

STANDARD OF PRACTICE (SOP) REORGANIZATION GENERAL OPERATIONS

CHAPTERS: SOP CITATION CROSS-REFERENCE

SOP CITATION PRIOR TO 10/15/24	NEW SOP CITATION
Chapter 1 – Fundamentals of Practice, Organizational Integrity and Quality Assurance	Chapter G1 – Fundamentals of Practice
1.1 Ethical Practice	G1.1 Ethical Practice
1.2 Reasonable Efforts	G1.2 Reasonable Efforts
1.3 Safety and Transportation	G1.3 Safety and Transportation
1.4 Documentation	G1.4 Documentation
1.5 Supervision	G1.5 Supervision
1.5.1 Consults for Clinical Services Youth	G1.6 Consults for Clinical Services Youth
1.6 Quality Engagement for Successful Partnership	G1.7 Quality Engagement for Successful Partnership
1.7 Family Team Meetings (FTM)	G1.8 Family Team Meetings (FTM)
1.8 Prevention Planning	DELETED (topic covered in SOP 7.4)
1.9 Working with Service Providers	G1.9 Working with Service Providers
1.10 Targeted Case Management: TCM Contacts with a Family	G1.10 Targeted Case Management: TCM Contacts with a Family
1.11 Onsite Provision of Services	G1.11 Onsite Provision of Services
1.12 On Call Activities	G1.12 On Call Activities
1.13 Debriefing of Protection and Permanency Staff – Reaction and Emotional Responses to Trauma	G1.13 Debriefing of Protection and Permanency Staff – Reaction and Emotional Responses to Trauma
1.14 Limited English Proficiency (LEP)	G1.14 Limited English Proficiency (LEP)
1.14.1 Access to Interpreters and Effective Communication for Those Who Are Deaf or Hard of Hearing	G1.15 Access to Interpreters and Effective Communication for Those Who Are Deaf or Hard of Hearing
1.15 Working with Families Affected by Substance Misuse	G1.16 Working with Families Affected by Substance Misuse
1.16 Confidentiality and Safeguards Regarding Client, DPP Office, Program and Facility Information	G1.17 Confidentiality and Safeguards Regarding Client, DPP Office, Program and Facility Information
1.17 Informed Consent and Release of Information	G1.18 Informed Consent and Release of Information
1.18 HIV/AIDS	G1.19 HIV/AIDS
1.19 Repatriation	G1.31 Repatriation
Chapter 30 – Quality Assurance and Organizational Integrity	Chapter G2 – Quality Assurance and Organizational Integrity
30.1 Service Appeals	G2.1 Service Appeals
30.2 CAPTA Appeals	G2.2 CAPTA Appeals
30.3 Service Complaints	G2.3 Service Complaints
30.4 Citizen’s Review Panels	G2.4 Citizen’s Review Panels
30.5 Citizen Foster Care Review Board and IPR	G2.5 Citizen Foster Care Review Board and IPR
30.6 Continuous Quality Improvement and Case Review Process	G2.6 Continuous Quality Improvement and Case Review Process
30.8 Case File Format	G1.23 Case File Format
30.9 Case Transfer	G1.24 Case Transfer
30.10 CPS Open Records Request and Disclosure of Information	G1.20 CPS Open Records Request and Disclosure of Information
30.11 APS Open Records and Confidentiality	G1.21 APS Open Records and Confidentiality
30.12 Request from the Public for CA/N Checks and Central Registry Checks	G1.22 Request from the Public for CA/N Checks and Central Registry Checks
30.13 Archiving Closed Case File Records	G1.25 Archiving Closed Case File Records
30.14 Expungement of Records or Partial Records	G1.26 Expungement of Records or Partial Records
30.19 Child Care Assistance Introduction	DELETED (topic covered in C3.4)
30.19.1 Preventive Child Care Assistance	DELETED (topic covered in C3.4)

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30.19.2 Protective Child Care Assistance	DELETED (topic covered in C3.4)
30.19.3 Redetermination of Preventive and Protective Child Care Assistance	DELETED
30.19.5 Closure of a Child Care Facility or Home that Provides Preventive/Protective Child Care Assistance	DELETED (topic covered in C3.4)
30.20 Drug Testing	G1.27 Drug Testing
30.21 KASPER Reports	G1.28 KASPER Reports
30.22 Family Preservation	DELETED (topic covered in C1.16)
30.23 Grant Services and Eligibility – Social Services Block Grant (SSBG)	G3.15 Grant Services and Eligibility – Social Services Block Grant (SSBG)
30.24 Regional Interagency Council (RIAC)	C1.11 Regional Interagency Councils (RIAC) and Family Accountability, Intervention, and Response (FAIR) Teams
30.25 Safety Net	C1.9 Economic Supports and Safety Net
30.26 Community Action Agencies	C1.13 Community Action Agencies
30.27 Medical Support Section	G1.29 Medical Support Section
30.28 Commission for Children with Special Health Care Needs	DELETED (topic covered in C1.12 Supporting Physical Health and Medical Needs)
30.29 Court Appointed Special Advocate (CASA)	G2.7 Court Appointed Special Advocate (CASA)
30.30 Student Interns and Volunteer Program	G1.30 Student Interns and Volunteer Program
Chapter 31 – Standards of Practice Regarding Title IV-E, Medicaid and Other Applicable Benefits	Chapter G3 – Title IV-E, Medicaid and Other Funding for Services
31.1 Title IV-E Determination	G3.1 Title IV-E Determination
31.2 Title IV-E Eligibility and Reimbursability	G3.2 Title IV-E Eligibility and Reimbursability
31.2.1 In Home and Prevention Service Title IV-E Claiming	G3.3 In Home and Prevention Service Title IV-E Claiming
31.3 Required IV-E Judicial Determination	G3.4 Required IV-E Judicial Determination
31.4 Reimbursability and Annual Redetermination Under Title IV-E Foster Care	G3.5 Reimbursability and Annual Redetermination Under Title IV-E Foster Care
31.5 Legal Responsibility	G3.6 Legal Responsibility
31.6 Reasonable Efforts in Determining Title IV-E Eligibility	G3.7 Reasonable Efforts in Determining Title IV-E Eligibility
31.7 Best Interest Determination for a Voluntary Commitment Agreement	G3.8 Best Interest Determination for a Voluntary Commitment Agreement
31.8 IV-E Maintenance Payments and Expenditures	G3.9 IV-E Maintenance Payments and Expenditures
31.9 Concurrent Receipt of Title IV-E and SSI	G3.10 Concurrent Receipt of Title IV-E and SSI
31.10 Child Support and Title IV-E	G3.11 Child Support and Title IV-E
31.11 Title IV-E Adoption Assistance	G3.12 Title IV-E Adoption Assistance
31.12 SSI Benefits During a Trial Home Visitation	G3.13 SSI Benefits During a Trial Home Visitation
31.13 Random Moment Time Study for In Home Service Provision and Title IV-E Administrative Costs	G3.14 Random Moment Time Study for In Home Service Provision and Title IV-E Administrative Costs